



## **Web Store Policy**

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You may purchase capsules through our online web store, in addition to following the terms and conditions stated below for all online orders.

### **Verifying Your Order**

After your order has been placed we will check billing information shipping information, and our inventory before accepting your purchase. If any questions arise the customer will be contacted for further information. We reserve the right to decline any order or quantities placed by customers.

### **Order Confirmation Receipt**

Customers will be contacted within 24 hours of their purchase with an order confirmation to confirm the order and that we have in stock what was purchased. If we do not have the quantity we had on our website on hand the customer will be notified and given the option of cancelling their order or given a new wait time for their capsules.

### **Inventory Limitations**

We may, at any time, limit or not accept the quantities purchased, as inventory can change rapidly. If we do not have what the customer is requesting on site they will be contacted. Our Customer Care Team will determine whether the customer would like their order to be processed and a different wait time for capsules given to that customer or if they would like to cancel their order. A minimum of 1 box is required for ordering. Orders over 50,000 capsules are subject to a possible 4 week wait due to possible inventory limitations.

### **Payment**



We accept payment by credit card from the following companies *only*: Visa®, MasterCard® and Discover®.

### **Privacy**

Personal information is kept confidential and not used by any third party. All information given is under high security within our web store. We only use this information to fulfill your order and then we dispose of it.

### **Shipping**

When we have accepted your order and processed your payment your purchase should be shipped within 2-3 business days of purchase. The customer is responsible for all shipping charges unless otherwise stated by Maverick. All shipments are shipped from facility, FOB Ukiah.

### **Errors On Our Web Store**

Prices and availability of our stock capsules may vary, without notice. Errors that are found will be corrected. We reserve the right to decline any order on our site that has an error in our pricing or availability of our products. If we have charged your credit card, you will be credited the amount for your order. If the capsules ordered are not available or incorrect due to a website error the customer will be credited, unless the current wait time for those capsules is acceptable to the customer.

### **Processing Your Order**

Changes to your order must be made within that business day of your purchase by 12 pm. If your purchase is made on the weekend or after 12pm, changes must be made the next available business day by 12pm. Maverick Enterprises is open Monday through Friday from 8am to 5pm pacific standard time. If changes to your order occur after 12pm on that business day or the next available business day a fee



of \$30 will be added for each change to your purchase.

**Color Discrepancy**

Pictures on our website are high resolution to show approximately the color of each capsule. Colors will vary depending on the computer monitor you are using. To make sure you purchase the color you need please contact our Stock Capsule Coordinator Shelby White at (707) 234-6104 for samples as well as proper sizing.

**All Sales Final**

All purchases made by our customers are final. Maverick Enterprises does not accept returns on stock capsules.

**If you have any questions or comments relative to your web store order please feel free to call us at (707) 234-6104 or email us at [swhite@maverickcaps.com](mailto:swhite@maverickcaps.com).**